

Novice Players struggled the most with tasks related to 'Menu · Shop', displaying frustration, while they appreciated 'Info · Map'

How difficult or easy did you find this task?
1 (Very Difficult) ~ 5 (Very Easy)

Category	Features	No.	Task	Task Time (Sec)				Post-Task Evaluation
				P1	P2	P3	P4	Avg.
※ The rating might be lower for some initial tasks due to unfamiliarity								
Basic Features	1. Menu	T1	Please set the skill shortcuts appearing above to appear smaller	55	Fail	Fail	Fail	2.5
		T2	Please change the UI color theme to 'Neon Green'	9	55	13	9	
	2. Messenger	T3	Please initiate a one-on-one conversation with 'MabiHuman1'	36	30	102	75	3.8
		T4	Please send a letter to a player named 'MabiHuman1'	15	20	24	21	
	3. Character	T5	What is your current character's strength?	14	15	40	12	3.5
		T6	What is your current character's PVP record - wins and losses?	21	60	12	13	
	4. Info	T7	Please find the guide for information on dungeons	6	3	12	124	4
		T8	Please choose a guide you like, and add it to your favorites	4	3	13	11	
	5. Quest	T9	What is the number of completed missions in your quest?	20	31	43	17	2.8
		T10	Please keep one mission in your 'normal' quest continuously displayed on screen	N/A	9	15	25	
	6. Map	T11	Please use the map to go to the nearby 'Plaza'	36	8	19	36	4
		T12	Please use the map to find where the NPC named 'Malcolm' is on the map	Fail	6	N/A	4	
	7. Shop	T13	Please buy one 'Refined Crafting Tool' from the shop	71	22	110	130	2.5
		T14	Please buy the cheapest item in the 'Growth' section in the shop	13	12	16	19	

※ Please note that the score for the Post-Task Evaluation is based on a sample size of 4 individuals

Novice Players also expressed frustration with 'Skills · Inventory', while they rated more favorably on other features

How difficult or easy did you find this task?

1 (Very Difficult) ~ 5 (Very Easy)

Category	Features	No.	Task	Task Time (Sec)				Post-Task Evaluation
				P1	P2	P3	P4	Avg.
Advanced Features	8. Skills	T15	How many skills do you have in the 'Combat' category that are currently available?	10	9	72	Fail	2.5
		T16	Please perform the 'Salute' pose - or motion	32	22	30	51	
	9. Inventory	T17	Please find the 'Celtic Royal Knight Sword' and equip it	20	67	32	14	2.5
		T18	Please delete any 2 items all at once from your inventory	58	Fail	32	29	
		T19	Please find and use the search box to find 'Health 10 Potion'	7	8	16	17	
	10. Dress Room	T20	Please check the name of the 'Eyes' applied to your current character	25	109	85	92	3.5
		T21	Please change the hairstyle to 'Soft Wolf Cut' - color doesn't matter	12	10	19	18	
	11. Market	T22	Please go to the feature where players can trade items	5	3	6	50	3.5
T23		Please register one 'Health Potion' for sale in Market	32	33	53	35		

※ Please note that the score for the Post-Task Evaluation is based on a sample size of 4 individuals

Advanced Players were most frustrated with 'Menu · Character', while giving 'Map' more favorable ratings

How difficult or easy did you find this task?
1 (Very Difficult) ~ 5 (Very Easy)

Category	Features	No.	Task	Post-Task Evaluation
※ The rating might be lower for some initial tasks due to unfamiliarity				Avg.
Basic Features	1. Menu	T1	Please set the skill shortcuts appearing above to appear smaller	2.8
		T2	Please change the UI color theme to 'Neon Green'	
	2. Messenger	T3	Please initiate a one-on-one conversation with 'MabiHuman1'	3.3
		T4	Please send a letter to a player named 'MabiHuman1'	
	3. Character	T5	What is your current character's strength?	2.8
		T6	What is your current character's PVP record - wins and losses?	
	4. Info	T7	Please find the guide for information on dungeons	3.3
		T8	Please choose a guide you like, and add it to your favorites	
	5. Quest	T9	What is the number of completed missions in your quest?	3
		T10	Please keep one mission in your 'normal' quest continuously displayed on screen	
	6. Map	T11	Please use the map to go to the nearby 'Plaza'	3.5
		T12	Please use the map to find where the NPC named 'Malcolm' is on the map	
	7. Shop	T13	Please buy one 'Refined Crafting Tool' from the shop	2.8
		T14	Please buy the cheapest item in the 'Growth' section in the shop	

※ Please note that the score for the Post-Task Evaluation is based on a sample size of 4 individuals

Advanced Players were frustrated the most with 'Inventory', while they rated more favorably on other features

How difficult or easy did you find this task?
1 (Very Difficult) ~ 5 (Very Easy)

Category	Features	No.	Task	Post-Task Evaluation
				Avg.
Advanced Features	8. Dress Room	T15	Could you demonstrate how you typically use the dressing room?	3
		T16	Could you demonstrate how you typically use the 'Appearance coupons'?	
	9. Skills	T17	Could you explain why you've organized the skill shortcuts this way?	3
		T18	(If necessary) Could you demonstrate how you normally set up your skill shortcuts?	
	10. Inventory	T19	Could you explain why you've organized items in the inventory this way?	2.8
		T20	Could you explain why you've organized items in the 'Inventory Search' this way?	
	11. Market	T21	Could you demonstrate how you buy or sell items in the market in a usual setting?	3.3
	12. Others	T22	평소 검색 애플 사용을 어떻게 하시는지 (평소처럼) 보여주세요. (검색 애플, 저장 검색 애플 사용)	N/A
		T23	평소에 장비 강화 하시는 과정을 한번 보여주세요. #인챌트 #에르그 #세공	
		T24	평소에 지역내, 지역별, 대륙별 (평소처럼) 보여주세요.	
T25		평소에 인게임에서 주어지는 카차를 어떻게 확인하고, 구매하셨는지 (평소처럼) 한번 보여주세요.		
T26		(낭만농장 유명험자만 진행) 평소에 낭만농장을 플레이하시던 모습을 (평소처럼) 한번 보여주세요.		

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