

# (In-depth Interview) Participants were asked to provide feedback on their pain points and frustration, if any, by content and skills mastery

	Category	Question
Content (Mode)	Survival Mode	Do you think your gameplay in the 'Survival Mode' went smoothly overall?
		(Y/N) 5 Whys – Root Cause
		What frustrates you the most, if any, when playing the 'Survival Mode'?
		(Y/N) 5 Whys – Root Cause
Skills Mastery	Skills Mastery Combo (Example)	How was your experience in getting familiar with 'combo' mechanics?
		What frustrates you the most, if any, when using 'combo' mechanics?
		(Y/N) 5 Whys – Root Cause
		If you were to rate the severity of the issue you just mentioned, how many points would you give?
		(Optional) Imagine if you were a developer, how would you improve that?